

Notes of PPG Meeting 14th August 2018

Present

John Banner, Paula Godden, Gail bate, Dennis Folkes, Ted Biggs, Esther Oppenheim, Katie Moore, Alison Matthews, Sue Haydon.

ACTION

Apologies

Mavis Rooney

Minutes of the last meeting

The minutes of the last meeting were agreed.

Matters arising from the minutes

Additional High Chairs with arms – Katie to chase as still not delivered.

Katie

WiFi – awaiting an update

Katie

Car parking- Katie reported that the repainting of the white lines for parking spaces is planned and that the Practice is again looking into buying the land next door. John has had a reply from Marie Brown forwarded to him from councillor Lines. She advised that persistent obstructions can be reported to the Police on 101. Marie Brown had visited the Practice and discussed the issue with Katie. It was noted by the meeting that the new concrete post at the end of the parking spaces has been knocked down. Katie will speak to the partners re alternatives.

Katie

Practice Update

A newly qualified salaried GP will start, hopefully, in December, her name is Alice Quaintance and she will do 4 sessions a week.

Extended Access Hub

Our hub for extended access will be Lordswood Medical Centre, Harborne. The group of practices are: us, Bartley Green, Woodgate, Lordswood and Ridgeacre.

The sessions will be:

Monday to Friday 6.30pm to 8.00pm

Saturday 8.00am to 12.00 noon

Sunday 3.00pm to 7.00pm

It is hoped to start on 31st August 2018 and the sessions will be staffed by an agency. The appointments will be pre- booked by your own practice and are not emergency appointments. The doctor will have full access to the patient's medical records. The sessions will be advertised.

Your Care Connected

This is now live and enables local hospitals to access our GP records.

Feedback from the CCG launch event

Alison attended this event; some of the sessions were interesting particularly the short session on reducing missed appointments from Shirley Bull. See attached slides and the link to UTube, University of Manchester Minute Lectures- How to Reduce Missed Appointments.

Data Protection

Everyone has now filled in their forms, thank you. Any new members will have to fill in the form.

Alison**Any Other Business**

NAPP – John reported that we have renewed our annual membership of NAPP.

Sue Haydon – Sue is moving away from Birmingham and this was her last meeting with us. We thanked her for her contribution to the group and wished her well for the future.

PPG email – Alison checks the email regularly but so far we have not received any emails.

Macmillan Coffee Morning- Katie will email the date to us.

Katie**Date of Next Meetings**

2nd October 2018 and then 4th December 2018 at 10.00am.